Massachusetts SNAP Recipients

Have You Received Your New EBT Chip/Tap Card?

DTA has mailed new chip/tap EBT cards to all SNAP Recipients in Massachusetts. You must activate your new EBT card by November 29, 2026, when the old card will be deactivated.

YES ➡ Activate it Now

Activate it now by:

- Making a purchase using your current PIN - online or in-person
- Setting a new PIN by calling the EBT Customer Service Line at 800-997-2555

NO ➡

- **Check your address**
- **Request a card today**

Check your address and get your card by:

- Visiting DTAConnect.com or using the DTA Connect mobile app
- Visiting a local DTA office (for same-day)
- Calling the DTA Assistance Line at 877-382-2363
- Activate it asap!

Cards must be activated by Nov 29, when non-chip cards are deactivated

Learn more: bit.ly/dtachip

Worcester County Food Bank